

Terms And Conditions

1. Definitions

1.1 Enquire 7 Lax Terrace, Wolviston, Stockton on Tees, TS22 5LE

1.2 "The Client or Customer" is any person, firm or company who visits and uses information from The Website.

1.3 "The Web site" is the Internet page or Internet pages published by Enquire or any other party on its behalf in the course of its business practices.

2. Copyright

2.1 Unless otherwise stated, all contents of The Website are copyright to Enquire.

2.2 Any use or reproduction of any contents of The Website and logos, trademarks, slogans, screenshots, images, copyrighted designs or other brand features must be expressly permitted by Enquire, in writing.

2.3 You may use information for your own use but may not copy, reproduce or sell the information without the expressed written permission of Enquire.

3. Changes To The Terms And Conditions Of The Website

3.1 Enquire or their agent may at times revise these Terms and Conditions by updating this document on The Website. Be advised that you are bound by any such updates and should therefore periodically visit our Terms and Conditions to review any updates by which you are bound.

Privacy Policy

At Enquire we are committed to maintaining your privacy. We operate a policy devoted to strict customer confidentiality at all times. The company is registered under the Data Protection Acts 1984 and subsequently 1998. Our Privacy Policy statement is given below. If we make any changes to this policy, we will immediately notify you by updating this statement on our websites.

Information Collected

Any information collected by Enquire is collected and processed in accordance with the UK's current Data Protection Acts.

Enquire collects information via an online feedback form, through e-mail, fax and post. We may ask for your name, address, telephone number, fax number and e-mail address and/or any additional information sent voluntarily.

How Do We Use The Information We Have?

Enquire collects information for the purposes of :-

- Supplying information about its products or services when requested.
- Answering any questions or queries raised.
- Fulfilling any orders requested.
- Providing all customers with a first class, confidential and effective service.

We may also use the information to keep you informed by post, e-mail or other available channels of services, products, promotions, special offers or general information with regards Enquire.

We may sometimes use the information we collect to let you know about important functionality changes to our web site.

If you prefer us not to provide you with any of this information at any future date, please contact us and advise us that you no longer wish to receive this information.

Disclosing The Information We Have

Customer information is always treated as strictly confidential and is never passed or disclosed to any third party without the expressed permission of the customer except as required by law.

Security Of Information We Hold

We aim to comply with the standards, procedures and requirements laid down in the UK Data Protections Acts 1984 and 1998 to ensure that the personal information you give us is kept secure and processed fairly and lawfully. We take all reasonable precautions to protect all personal data users may input via our websites, however, we cannot be responsible for and therefore exclude for loss or misuse of personal data which is intercepted or otherwise accessed by unauthorised persons.

Removing Your Details

You may at any time have your details removed from our database. Simply email us and advise us that you want your details removing. We will then ensure that your details are removed as soon as possible.

Customer Information

By registering via our website, you consent to the information you give us being processed for any of the purposes we have explained above except where we have received your email message through the Contact Us form.

Cookies

Temporary cookies from the website may be created whilst a customer is using the site to save you repeatedly entering duplicate data such as address information. These temporary cookies are not used for any other reason and are deleted once you leave our site.

Feedback

If you have any comments, queries or complaints relating to our privacy policy or Terms and Conditions, please email us.

Terms Of Use

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2. Information And Access To The Website

2.1 Enquire makes every reasonable effort to ensure that the information The Web site contains is as accurate and as up to date as possible. Enquire accepts no responsibility for any loss or inconvenience occasioned to any person acting or refraining from acting as a result of information given or for any errors or omissions contained within The Web site.

2.2 No warranty is given that the information is suitable for any purpose whatsoever.

Enquire nor its agent nor any other party involved in the construction or publishing or delivery of The Web site is liable for any direct, incidental, indirect, or punitive damages arising out of access to or use of The Web site.

3. Links From The Website

3.1 Enquire makes every effort to ensure that any links from The Web site contains material and information that is suitable for Internet use. Enquire is not responsible for any unlawful material contained upon any web site with a link to and/or from The Web site. Enquire accept no responsibility for any loss or inconvenience occasioned to any person acting or refraining from acting as a result of information given or for any errors or omissions contained within web sites linked directly to the Web site.

4. Computer Viruses

4.1 Computer viruses can be transmitted by accessing web sites and while Enquire make every effort to ensure The Web site is virus-free it does not accept any liability whatsoever for any damage caused to computer equipment or other property by any virus transmitted by The Web site.

5. Web Site Content

5.1 All parts of the Enquire logo and the images contained within The Web site may not be downloaded, copied or forwarded in whole or in part without the express written permission of Enquire. In the event of any unauthorised downloading, copying or forwarding, you will be required to indemnify Enquire against any claim for loss or damages caused by any viruses or otherwise.

6. Changes To The Terms Of Use Of The Web Site

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Evolving Security

Web security is rarely out of the press today. That's a measure of how important the Internet is to businesses and customers and there's a real sense that the simplicity and convenience of online shopping is not being enjoyed for fears about this security. Our view is simple. We use universally recognised technology and as web security technology evolves so in turn Enquire will continue to develop itself in line with these trends.

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